सत्यमेव जयते

भारत सरकार/ Government of India
वित्त मंत्रालय / Ministry of Finance
आयुक्त सीमाशुल्क एन.एस.-II का कार्यालय
Office of Commissioner of Customs NS-II,
मुख्य निर्यात का मूल्यांकन,
Appraising Main Export,
जवाहरलाल नेहरू कस्टम हाउस, न्हावा शेवा,
Jawaharlal Nehru Custom House, Nhava Sheva,
जिला - रायगढ़, महाराष्ट्र - 400 707
Dist.- Raigad, Maharashtra – 400 707
E-mail: apmainexp@jawaharcustoms.gov.in

दिनांक /Date: As Signed

दिनांक 21.10.2026 को सम्पन्न 'निर्यात संवाद' की बैठक का कार्यवृत्त

MINUTES OF THE MEETING OF THE "NIRYAT SAMVAAD" OCTOBER-2026 HELD ON 21.10.2026

The Niryat Samvaad meeting was held on physical mode on 21.10.2026 at 15:00 hrs at Jawaharlal Nehru Custom House (JNCH), Nhava Sheva Raigad, Maharashtra under the Chairmanship of Shri. Giridhar G. Pai, Commissioner of Customs, NS-II, JNCH.

2. Ms. Jyoti Agrawal, Additional Commissioner, NS-II, JNCH opened the proceedings by welcoming Commissioner of Customs, Mumbai Customs Zone-II and other participants.

3. इस बैठक में व्यापार के निम्नलिखित सदस्यों/प्रतिभागियों ने भाग लिया:
The meeting was attended by the following members/participants of the trade:

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	संगठन / संघ Organizations/Associations
1.	Dr. Pradeep k. Jhajharia	Additional Commissioner/DGTS
2.	Pratap C. Sah	Supdt./DGTS
3.	Rammesh Behera	Supdt./DGTS

4. विभाग की ओर से निम्नलिखित अधिकारियों ने बैठक में भाग लिया: -
Following Officers from the department attended the meeting: –

क्रमसं./ Sr.No.	नाम(सर्वश्री/सुश्री/श्रीमती) Names(Shri/Ms./Mrs.)	पदनाम Designation
1.	Jyoti Agrawal	Additional Commissioner of Customs
2.	Sanjay Bangartale	Additional Commissioner of Customs
3.	Roopesh Sukumaran	Additional Commissioner of Customs
4.	PK Gokhroo	Assistant Commissioner of Customs
5.	Sunil Saththianesan	Assistant Commissioner of Customs
7.	Sandeep Mukherjee	Assistant Commissioner of Customs
8.	Krishna Kumar	Assistant Commissioner of Customs
9.	G.N. Srinivas	Assistant Commissioner of Customs
10.	D. Sachidanandan	Assistant Commissioner of Customs
11.	Rajeev Ranjan	Supdt.(P)/DBK
12.	Surender	Supdt.(P)/AM(X)
13.	Shubham Choudhary	Examiner/AM(X)

5. Ms. Jyoti Agrawal, Additional Commissioner, informed the Chair that total 05 new grievances were received since issuance of Meeting Notice dt: 22.09.2026 that were to be taken up during the meeting. The exporters concerned were informed accordingly. However, none of the aggrieved exporters attended the meeting despite being informed about the same.

6. Though not all the concerned exporters were present, their grievances were taken up in the meeting, along with the grievances for which resolutions were pending in the previous meeting, with the permission of Chair.

7. **निर्यात संवाद के दौरान पिछली बैठक से संबंधित निर्यातकों की शिकायतों पर विचार**:
GRIEVANCES OF EXPORTERS FROM PREVIOUS MEETING TAKEN UP DURING NIRYAT SAMVAAD:

कार्यबिन्दु संख्या/POINT NO. 1:

Exporter has represented that an IGST refund amounting to ₹5,25,943/- against Shipping Bill No. 7182358 dated 21.11.2025, filed at Nhava Sheva Customs, remains pending. The exporter has stated that although the Shipping Line has filed the Gateway EGM, the same is not being reflected in the ICES system, resulting in non-processing of the refund claim. Despite repeated follow-up with the ICEGATE Helpdesk and representations made to DG Systems and ICEGATE authorities since January 2026, the issue remains unresolved. The exporter has requested early resolution of the system-related issue and release of the pending IGST refund.

(Grievance of Dynamic International Corporation)

प्रतिक्रिया/Response:

The grievance has been duly examined. With regard to the grievance, the ICES 1.5 system is reflecting the error message, "There are errors other than SB005/SB004/SB003", in respect of Shipping Bill No. 7182358 dated 21.11.2025. The aforesaid error cannot be resolved at this office level.

Accordingly, an e-mail dated 09.06.2026 & 01.07.2026 has been forwarded to ICEGATE requesting necessary action for resolution of the issue. Further, as directed, a letter dated 06.07.2026 has been forwarded to the Pr. ADG, ICEGATE, seeking necessary action in the matter.

The grievant was also advised to approach the ICEGATE Helpdesk at icegatehelpdesk@icegate.gov.in for expeditious resolution of the issue. A reminder email dated 05.08.2026 has also been sent in the matter.

Further, am email dated 10.08.2026 has been received from ICES, DG System, wherein it was communicated that "*Error E in EGM means ASR has not been done by Gateway officer. U may send the mail to Gateway port for n/a*". Accordingly, the said mail was forwarded to EGM Coordination Cell for an early resolution in the matter as per the instruction of DG System.

However, an email dated 08.09.2026 has been received from EGM Coordination Cell intimating therewith that "*while processing of the ASR in the system, the ICES 1.5 System flagged an error reading "Invalid Shipping Bill.*" Consequently, the

system is preventing the completion of the ASR process in the subject shipping bill".

Further, an email dated 13.10.2026 has been received from the EGM Coordination Cell, informing that DG Systems has developed a patch to rectify Error Code E, which is currently under trial testing.

The final resolution will be communicated upon successful testing.

(Drawback, JNCH)(open)

कार्यबिन्दु संख्या/POINT NO. 2:

Exporter has represented regarding the pending Duty Drawback claims pertaining to exports made in 2009. The exporter has stated that all necessary documents, including O-I-O dated 16.07.2024 for removal of the alert, were submitted through letters dated 23.07.2023 and subsequent reminders, along with repeated emails to the Chief Commissioner of Customs.

Out of 23 Shipping Bills, Duty Drawback claims in respect of 16 Shipping Bills have already been processed, while claims pertaining to 7 Shipping Bills remain pending, involving a total amount of ₹6,82,884/-. The exporter has requested expeditious release of the pending Drawback claims.

(Grievance of Nandan Denim Limited (IEC: 0894009851))

प्रतिक्रिया/Response

With regard to above subject, tt is informed that the following seven Shipping Bills of M/s Nandan Denim Limited were pending for release of Drawback as the same were reflected as "SUSP" in the ICES system on account of the alert inserted by the CIU Section vide CIU File No. SG/MISC/175/09 CIU.
The requisite NOC was subsequently received from the CIU Section, pursuant to which the aforesaid alert was removed from the ICES system on 05.10.2026. Consequently, the pending Drawback pertaining to the above Shipping Bills, amounting to ₹6,82,884/-, has been released vide Drawback Scroll No. 191650 dated 06.10.2026. In view of the above facts and the release of the pending Drawback, the grievance may accordingly be treated as resolved and closed.

(Drawback, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 3:

The exporter has submitted that its six pending Shipping Bills are blocked in the ICES Drawback Scroll Queue due to the legacy EDI suspension message "Curr Que should be SCROLL IN / IEC is Suspended."

It has stated that the RBI caution-listing was revoked vide Order No. FED.MRO.DPMD/S571/81-07-003/2026-27 dated 14.05.2026, and its IEC 0316974081 is presently valid and active on the DGFT portal with DEL status (N). Consequently, eligible Duty Drawback amounting to Rs. 8,71,585/- remains pending.

The exporter has requested that the suspension/alert flag against its IEC in the ICES EDI Drawback Directory be removed and the six Shipping Bills be pushed into the Drawback Scroll Generation Queue for disbursal.

(Grievance of M/s. VINIT FABRICS (IEC: 0316974081))

प्रतिक्रिया/Response:

In this regard, it is to inform that the issue was examined and the exporter has submitted proof of payment of ineligible incentives along with interest and therefore, the alert against their IEC has been revoked on 19.10.2026.

Action to be Taken: The DBK Section shall intimate the exporter and share the scroll details upon generation of the drawback scroll for the 6 pending Shipping Bills.

(DRC, JNCH)(Closed)

8. निर्यात संवाद के दौरान उठाई गईं निर्यातकों की शिकायतें
GRIEVANCES OF EXPORTERS TAKENUP DURING NIRYAT SAMVAAD :

कार्यबिन्दु संख्या/POINT NO. 1:

Shipping Bill No. 3922991 dated 06.06.2026 – Duty Drawback and RoDTEP not received.

(Grievance of M/s. UNIVERSAL EXPORTS)

प्रतिक्रिया/Response:

The subject Shipping Bill No. 3922991 dated 06.06.2026 was verified in the ICES 1.5 system, wherein the status of RoDTEP was observed to be ***"RODTEP Suspend".***

Accordingly, an email dated 08.10.2026 and a reminder 10.10.2026 was sent to DG Systems, requesting them to look into the matter and take necessary action for resolution of the issue.

Further action in the matter shall be initiated by this office upon receipt of a reply from DG Systems. It is pertinent to mention here that there is no alert against the IEC at the JNCH level.

(DBK, JNCH)(Open)

कार्यबिन्दु संख्या/POINT NO. 2:

Shipping Bill no.6357853 dt.28.08.2026 SBILL PROVISIONAL ASSESSED
The above cited Shipping Bill (LEO attached) has been assessed and request you to convert the Provisional Shipping to Final Shipping Bill and release the GST Refund and the Duty Drawback.

(Grievance of M/s Airavat Imports)

प्रतिक्रिया/Response:

Reply from JWR CFS:

S/B No. 6357853 dt.28.08.2026 has been finalised in 1.5 EDI System.

Reply from Drawback:

The subject Shipping Bill No. 6357853 dated 28.08.2026, which was provisionally assessed, has now been finalised in the system and is available in the Drawback queue for further processing. The said SB has been scrolled out vide Scroll No. 191980 dt: 13.10.2026.

(DBK, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 3

The exporter has stated that the non-generation of the RoSCTL scroll against shipping bill no 6175309 dated 22 Aug 2026, filed at port INNSA1.
The corresponding EGM has also been filed on 11 sept 2026. A grievance on ICEGATE was raised, but the ticket was closed with instructions to contact the concerned port location.
The product is declared under HSN 94049000.

(Grievance of M/s Pika Exports Pvt. Ltd)

प्रतिक्रिया/Response

The subject Shipping Bill No. 6175309 dated 22.08.2026 was verified in the ICES system, wherein it was observed that the Drawback Scroll No. 190993 dated 22.09.2026 has already been generated. Further, the RoSCTL amount against the said Shipping Bill is reflected as zero in the system.

Although an amount is reflected under the RoDTEP head, the same could not be processed due to non-availability of budget at the Ministry level.

(DBK, JNCH)(Open)

कार्यबिन्दु संख्या/POINT NO. 4

IGST Refund against Shipping Bill No. 5474184 dated 29-07-2026 amounting to ₹10,63,848 was sanctioned under Scroll No. 77051/2026, the said scroll is now cancelled.
The ICEGATE status shows:
PFMS Status: Accepted
PAO Status: Accepted
Bank Response Code: Permanent Cancellation by PAO for Transaction
The refund was originally transmitted to our Axis Bank account which is no longer operational. We have now

updated and registered our HDFC Bank account on ICEGATE.

(Grievance of M/s Jyothi Technochem)

प्रतिक्रिया/Response

The subject Shipping Bill No. 5474184 dated 29.07.2026, covered under Scroll No. 77051/2026, was earlier sanctioned; however, the scroll was subsequently cancelled. A new permanent cancelled scroll bearing Scroll No. 78153 dated 08.10.2026 has now been generated at the end of this office.

(DBK, JNCH)(Closed)

कार्यबिन्दु संख्या/POINT NO. 5

Shipping bill no. 5678037 Date: 05-08-2026, Response code shows SB000 and was processed on 17-09-2026. However, the corresponding Scroll has still not been generated.

Due to the non-generation of Scroll number, IGST refund is pending, causing unnecessary delay in receipt of refund amount.

(Grievance of M/s MACRO BARS AND WIRES (INDIA) PVT LTD)

प्रतिक्रिया/Response

The subject Shipping Bill Nos. 5678037 dated 05.08.2026 and 5620081 dated 03.08.2026 were verified in the ICES 1.5 system. Shipping Bill No. 5678037 was pending for Logical Print and was processed by this office on 12.10.2026, while Shipping Bill No. 5620081 was found stuck in the system, and the matter was referred to DG Systems vide email dated 12.10.2026 for necessary action. The Drawback for both Shipping Bills has been scrolled out vide Scroll No. 191980 dated 13.10.2026.

(DBK, JNCH)(Closed)

9. Further, the Chair instructed that the grievances of the trade should be resolved with utmost priority. All concerned should seriously prioritize communications from exporters/trade received via email or otherwise and redress the grievances at the earliest and if it is not possible to resolve, the same should be intimated by recording valid reasons for non-resolution of the same to concerned exporter. The Chair stressed that after receiving the grievance, all efforts be made to resolve the grievance at the earliest and if we do this on regular basis in a limited time frame, the concerns of the trade would not escalate into a grievance

10. The meeting ended with a vote of thanks to the Chair.

11. This issues with the approval of the Commissioner of Customs, NS-II**.**

12. Any amendments to these minutes to be provided within the next five working days.

13. Minutes are placed on the JNCH website and also sent through emails to all members including concerned exporters.

Digitally signed by
Sunil Sathianesan
Date: 27-10-2026
13:50:42

(Sunil Sathtianesan)
सहायक आयुक्त,सीमाशुल्क/
Asst. Commissioner of Customs,
मूल्य निरूपण मुख्य(निर्यात)/Appraising Main (X),
जे.एन.सी.एच.,न्हावाशेवा/ JNCH, Nhava Sheva.

सेवामें /To,
सभी संबंधित निर्यातक को ईमेल के माध्यम से /All Concerned Exporters (through email)

प्रतिलिपि/Copy to :(ईमेल के माध्यम से)

1) मुख्य आयुक्त,सीमाशुल्क,मुंबईअंचल-II/Chief Commissioner of Customs, MUM Zone-II;
2) प्रधानअपरमहानिदेशक,करदाता सेवा महानिदेशालय,मुंबई/The Principal Add. Director General, Directorate General of Tax Payers Services, Mumbai Zonal Unit, room No 138/139, New Custom House, Mumbai-400001(mzu-dgtps@gov.in);
3) सभी अपर/संयुक्त आयुक्त,एनएस II, जेएनसीएच,न्हावा शेवा /All ADC/JC, NS-II, JNCH, ;
4) सभी उप/सहा.आयुक्त, एनएस II,जेएनसीएच&सहा/उप आयुक्त, ईडीआई न्हावा शेवा /All DCs/ACs,NS-II& AC/DC/EDI, JNCH;
5) सहा/उप आयुक्त, ईडीआई, जेएनसीएच,न्हावा शेवा को अविलंब वैबसाइट में अपलोड करने के लिए/AC/DC, EDI, JNCH, Nhava Sheva, for uploading in JNCH website;
6) कार्यालयप्रति/Office Copy.